

# Terms of Use



Welcome to the website of Epsilon Wellness Center (“Epsilon”, “we”, “our”, or “us”). We provide this website (the “Site”) to offer information about our wellness services and to support clients in their pursuit of a balanced, healthy lifestyle. These Terms of Use (“Terms”) govern your access to and use of the Site, as well as any associated services, booking systems, or online content. By accessing or using the Site, you confirm that you have read, understood and agreed to these Terms.

## **1. Purpose and Scope of the Site**

This Site is an informational and functional tool designed to:

- Allow users to inquire about services, schedule appointments and register for workshops or wellness packages.
- Provide general health and wellness resources, such as lifestyle articles, treatment explanations and practitioner insights designed to support self-care and optimal health.
- Enable subscription to newsletters, wellness blog updates, event invitations and exclusive offers on packages or therapies.

The site provides an overview of the diverse services available at Epsilon Wellness Center, spanning wellness, rejuvenation, movement, mindfulness and education.

Please note: The availability of services is subject to booking, practitioner availability and pre-treatment consultation requirements. A complete and up-to-date list of services is available through the Site or by contacting our front desk.

## **2. Acceptance and Modification of Terms**

By accessing or using the Site, you agree to be bound by these Terms and our Privacy Policy. We may update or revise these Terms periodically and any changes will become effective once published on this page. Your continued use of the Site after changes are posted constitutes your acceptance of the revised Terms.

If you do not agree with these Terms, you must not access or use our Site.

## **3. Eligibility**

This Site and our services are intended for individuals aged 18 and above. If you are under 18, you may only use our Site with the involvement and consent of a parent or legal guardian. We reserve the right to restrict or refuse access to users who do not meet eligibility requirements.

## 4. Site Content and Wellness Disclaimers

All content provided on the Site including blog posts, wellness advice, practitioner insights, service descriptions and testimonials is for general informational purposes only. While we aim to ensure the accuracy and relevance of information presented, it does not substitute professional medical advice, diagnosis or treatment.

## 5. Appointment Booking and Service Terms

The Site may allow users to request or schedule appointments through integrated booking tools or contact forms.

By booking a service through our Site:

- You agree to provide accurate and up-to-date personal and contact information.
- A request does not guarantee an appointment until it is confirmed by our team via email, SMS or phone call.
- You agree to comply with our cancellation policy: generally, appointments must be canceled or rescheduled at least 24 hours in advance to avoid full charges.
- Late arrivals (15+ minutes) may result in shortened service time or forfeiture of the session, at our discretion.
- No-shows may be charged the full fee.
- Certain treatments may require a pre-treatment screening, health disclosure, or waiver form to be signed before service.

## 6. Payment and Pricing

Prices for services listed on the Site are indicative and may vary depending on practitioner availability, package type, session duration, or other factors. Final pricing will be confirmed at the time of booking.

- We accept various payment methods, including credit/debit cards and bank transfers.
- Promotional offers and gift certificates are subject to expiration dates and specific terms.
- Prepaid packages or memberships are non-refundable unless otherwise specified in writing.

## 7. User Conduct

By using our Site, you agree not to:

- Submit false, misleading, or fraudulent information.
- Use the Site in a way that violates any law or regulation.
- Upload or transmit viruses, malware, or any harmful content.
- Attempt to gain unauthorized access to servers, accounts, systems, or networks.

- Use the Site to harass, abuse, defame, or harm other individuals or businesses.
- Exploit vulnerabilities or security flaws in our systems.

We reserve the right to suspend or permanently ban users who violate these conditions.

## **8. Intellectual Property Rights**

All intellectual property on the Site including design, text, images, logos, videos, graphics and downloadable materials is the property of Epsilon Wellness Center or its partners. You may not:

- Copy, distribute, or display any content without prior written consent.
- Use our trademarks or branding in any way that implies affiliation without permission.
- Reproduce our materials for commercial or competitive use.

## **9. Third-Party Links and Services**

Our Site may contain links to external websites, booking systems, or service platforms not operated by Epsilon Wellness Center. These are provided for your convenience only. We do not control or endorse the content or practices of third-party sites and assume no responsibility for their content, accuracy, or functionality.

Please review the terms and privacy policies of any third-party site you visit.

## **10. Privacy and Data Handling**

Your use of the Site is also governed by our Privacy Policy, which explains how we collect, use and protect your personal information. By using the Site, you consent to the practices outlined in the Privacy Policy.

We implement industry-standard security measures, but we cannot guarantee the absolute security of your data.

## **11. Limitation of Liability**

To the fullest extent permitted by law, Epsilon Wellness Center and its directors, employees and service providers shall not be liable for:

- Any damages resulting from your use of or inability to use the Site.
- Errors or omissions in content or services.
- Harm resulting from reliance on Site content or third-party resources.
- Service interruptions due to force majeure or technical failures.

Use of the Site and its services is entirely at your own risk.

## **12. Indemnification**

You agree to indemnify and hold harmless Epsilon Wellness Center, its affiliates, employees and partners from and against any claims, damages, losses, or legal fees arising from your use of the Site or your breach of these Terms.

## **13. Governing Law and Jurisdiction**

These Terms are governed by the laws of the Republic of Cyprus. Any disputes arising under or related to these Terms shall be subject to the exclusive jurisdiction of the courts of Cyprus.

## **14. Severability and Waiver**

If any provision of these Terms is deemed unlawful or unenforceable, that provision will be severed and the remainder will remain in full force. Our failure to enforce any right or provision does not constitute a waiver of such right.

## **15. Entire Agreement**

These Terms constitute the entire agreement between you and Epsilon Wellness Center concerning your use of the Site, superseding any prior communications or agreements.

## **16. Contact Information**

If you have any questions about these Terms or your use of the Site, you may contact us at:

**Email:** [info@epsiloncenter.com](mailto:info@epsiloncenter.com)